

We're Computer Service Centre.
An innovative, future-focused IT company.



Client case study



Wrightway Health

We built a dedicated application to help this fast-growing occupational health firm manage every aspect of their business.

Wrightway Health

The client

Wrightway Health is a fast-growing chain of occupational health clinics headquartered in Norwich and serving the east of England.

The requirement

Wrightway Health's day-to-day operations depend on a great deal of data on customer organisations, patients, clinics, services and appointments.

They were using off-the-shelf software, but finding it frustrating. So they approached us to create a solution built to their specific needs.

The solution

Our in-house software development team created a full practice-management suite for Wrightway Health.

The process began with a detailed process of discussion and collaboration with the client, in order to determine exactly what information they needed to enter, record and analyse. As often happens with enterprise software, the brief evolved over time as further insights emerged during development.

The finished suite allows Wrightway Health to manage every aspect of their practice, from managing contacts, booking appointments and managing staff rotas through to purchasing, invoicing and reports.

Because the finished suite is tailored to the way Wrightway Health actually run their operations from day to day, it's saved them a huge amount of time. It only includes the fields and functions they need, described with the same words they use, making the experience of using the software far easier and more intuitive.

Soon after the software was completed, it was also taken up by AbleMed, another occupational health firm, and several in-house departments are also interested.

We shared original development costs with Wrightway Health, with a view to marketing the finished application as SaaS (software as a service). Early in 2017, this became a reality, as the software was launched publicly under the name 'Clinic-All'. It's now available for any occupational health clinic to use online, charged on a cost-per-user basis.

For more information, please visit www.clinic-all.co.uk

'Our new software has completely transformed the way we work. Our business runs more smoothly, clients get a better service and it's easier to train new staff. Overall, we're delighted with what Computer Service Centre have done for us.'

Dr Lindsey Wright
Director

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